



FAQS: ICP CONSTRUCTION CUSTOMER QUESTIONS & ANSWERS

Q: Who is Pli-Dek?

- A:
- Pli-Dek is an innovator in waterproofing solutions that provides a wide variety of specialty coatings for the building industry, including waterproof deck coatings, fluid applied waterproofing membranes, epoxy flooring and concrete coatings.
 - Pli-Dek is headquartered in Murrieta, CA and has distribution of their products in the Western and Southern states of the country.
 - Pli-Dek offers branded solutions under the names of Pli-Dek, Con-Dek, Dek C-Ment, Resinyte, and RoofSlope.
 - Pli-Dek will be integrated into the ICP Construction Division.

Q: Will Pli-Dek replace any of ICP Construction's existing brands?

- A: Pli-Dek's brands will be incremental to the ICP-Construction portfolio, providing a unique technology that differs from any we offer today. Our current portfolio of brands will remain intact.

Q: What does the Pli-Dek acquisition mean to me as a customer of ICP Construction?

- A: There will be no changes to how you do business with us. This acquisition will add new product technologies and capabilities to better serve your construction needs.

Q: Will my contacts at ICP Construction remain intact?

- A: For the time-being there will be no change to your ICP Construction contacts. As we integrate Pli-Dek into our organization it is possible some internal responsibilities will shift and you will be notified accordingly.

Q: Will my current contract with ICP Construction be affected?

- A: All current commitments will be upheld. Ongoing development and updates will remain a part of our continuous improvement programs.

Q: Can I expect the same level of service from the new, larger ICP?

- A: We are committed to providing the same level of service you have come to expect from us. Similar to ICP Construction, Pli-Dek and their employees have trained certified technicians to support its effort to offer the building industry practical and long-term solutions tailored to meet a wide variety of demanding project requirements.

Q: Will I experience any interruption in service or change in operations?

- A: There will be no changes to your current service experience. All specifications, item numbers, product descriptions and lead times met by ICP Construction will remain.